

3 YEAR PRO-RATED LIMITED WARRANTY

Septic Solutions stands behind our products and is committed to resolving valid warranty claims promptly. The Ultra-Air® Model 735 comes with a 3 Year Pro-Rated Limited Warranty that is pro-rated after the first year. **The pro-rated replacement motor cost listed in the table below is for a replacement electric motor only.** After the first year, there is no further warranty coverage on the shaft, brackets, or other components.

Time Period	Pro-Rated Coverage	Standard Motor	Flood Resistant Motor
	RETAIL PRICE	\$345.00	\$420.00
Year 1	100% COVERAGE	\$0.00	\$0.00
Mo 13 - Mo 18	35% DISCOUNT	\$224.25	\$273.00
Mo 19 - Mo 24	25% DISCOUNT	\$258.75	\$315.00
Year 3	15% DISCOUNT	\$293.25	\$357.00

The pricing listed in the schedule above is subject to change and is calculated as a percentage discount from the current retail price of the electric motor only replacement. The warranty period begins from the date of original purchase. If a product proves defective within the warranty period and is repaired or replaced, the warranty period does not reset and continues from the date of original purchase.

PRO-RATED REPLACEMENT COVERAGE

If a warranty claim is made during the pro-rated portion of the warranty and a replacement motor is purchased at the pro-rated price, the new motor will be covered in full by the limited warranty for a period of 1 year from the date of purchase. After this 1-year period, any remaining warranty coverage will revert to the original purchase terms, if applicable.

ULTRA- AIR MODEL 735 LIMITED WARRANTY

Warranty claims are subject to the discretion of the original product manufacturer. **This limited warranty applies only to Products that are not subject to accident, misuse, neglect, flood by sewer backup, fire or other external causes, unauthorized use, or alterations or unauthorized repair.** This limited warranty is not transferable to any subsequent purchaser or recipient of the Product.

The Ultra-Air complete aerator unit is warranted against defects in material and workmanship for a period of one year from the date of purchase. The electric motor component is pro-rated warranted for 3 years from the date of purchase, with the replacement being pro-rated based on the schedule above. In no event shall Septic Solutions be liable for any consequential damages, or any labor, material, freight, or expense required replacing, correcting, or reinstalling the product. Septic Solutions' liability is limited to repair or replacement of the part.

All warranties are void if the product has been improperly modified, applied, or installed, subjected to misuse or abuse. Except as stated herein, Septic Solutions, Inc. disclaims any warranties express or implied, including the warranty of merchantability or warranty of fitness for a specific purpose or non-infringement of intellectual property rights. Septic Solutions, Inc. also disclaims any Liability for claims arising out of product misuse, improper product selection, improper installation, product modification, mis repair or misapplication.

The customer shall be responsible to contact Septic Solutions, Inc. at 217-925-5992 between the hours of 8:00 am to 4:30 pm Central Standard Time to open a warranty claim. To begin a warranty claim, you will need to provide Septic Solutions, Inc. with proof of the original purchase. Please contact Septic Solutions, Inc. prior to returning any merchandise for warranty consideration.

SHIPPING COSTS

Customer assumes all costs in shipping to us, and we assume the cost in shipping replacement/repaired products under warranty back to the customer. All replacement/repaired products are shipped by the carrier and method of our choice unless otherwise requested. The cost of any shipping upgrade is to be paid by the customer prior to shipment. Additional shipping charges may apply for international customers located outside of the United States.

WARRANTY PROCEDURE

We suggest you contact our tech support team first at 217-925-5992 to determine whether the item is indeed defective before shipping. If the Product proves defective during the warranty period, and you follow the instructions that we will provide to you for returning the Product, we will, at our option, take one of the following actions: (1) replace the Product with either a new or a refurbished Product that is the same as or similar to the Product you purchased; (2) repair the Product using either new or refurbished parts.

For those products shipped backed to Septic Solutions, Inc. under this warranty policy and no defects are found in the product the customer will be responsible for the shipping costs to return the item back to them. For those products shipped back to Septic Solutions, Inc. under this warranty policy and the defects found are not covered by this warranty policy the customer will be responsible to notify Septic Solutions, Inc. within 14 days of being notified of the product not being covered that they wish to receive the product back. If no request to receive the product back is received, after 14 days the product will be discarded due to health and safety concerns. The customer is responsible prepay Septic Solutions, Inc. via credit card any shipping charges to receive products back that are not covered by this warranty policy.

PRODUCT COMPLIANCE & SUITABILITY

Jurisdictions have varying laws, codes and regulations governing construction, installation, and/or use of products for a particular purpose. Certain products may not be available for sale in all areas. Septic Solutions, Inc. does not guarantee compliance or suitability of the products it sells with any laws, codes or regulations, nor does Septic Solutions, Inc. accept responsibility for construction, installation and/or use of a product. It is customer's responsibility to review the product application and all applicable laws, codes and regulations for each relevant jurisdiction to be sure that the construction, installation, and/or use involving the products are compliant.

IMPORTANT PRODUCT DISCLAIMER & WARRANTY LIMITATIONS

This aerator is an aftermarket replacement unit designed for Jet and Norweco brand aerobic treatment systems. Due to characteristics inherent in the overall system design from Jet and Norweco, these units can be subject to certain operating conditions that may lead to premature wear or failure of the aerator. Such conditions are not covered under warranty.

HIGH WATER EVENTS

High water levels in the tank that submerge the motor are one of the more common causes of pre-mature motor failure. Even brief submersion can cause damage, and prolonged flooding almost always results in motor failure.

We offer a Flood Resistant motor option that provides improved protection during short-term high water events. However, no motor is fully waterproof and extended submersion will cause damage. It is the customer's responsibility to monitor and manage tank water levels to prevent the motor from flooding.

SHAFT VIBRATION & IMBALANCE ISSUES

The stainless steel shaft is sensitive to imbalance. Common causes of excessive vibration include:

- Debris (toilet paper, hair, clothing fibers, wipes, etc.) wrapping around the shaft
- Missing or damaged aspirator tip or suds restrictor disk
- Shaft damage during maintenance or installation

CUSTOMER RESPONSIBILITY

It is the buyer's sole responsibility to:

- Monitor and control tank water levels to prevent motor submersion
- Regularly inspect the shaft for debris and clean as needed (every 2-3 months)
- Check for excessive vibration and immediately shut off the unit if strong vibration occurs
- Properly install and maintain the unit
- Address any known issues promptly

Continued operation during high water events or with excessive vibration will cause accelerated wear and potential catastrophic failure. These issues are inherent to in-tank, shaft aerator systems and are preventable through proper maintenance.

WARRANTY LIMITATIONS

All warranties are limited to the terms stated in this official warranty policy. Failures caused by high water events, vibration, debris, shaft imbalance, improper maintenance, or customer handling are expressly excluded from coverage.

This product is sold "AS IS" with respect to these known operating conditions. The buyer assumes all risk associated with proper maintenance and operation of the system. We are not liable for any damage, downtime, or secondary costs resulting from failure to follow these guidelines.